



HAVAS GROUND HANDLING CO.

**COMMUNICATION CENTRE INCOMING CALLS PROTECTION AND PROCESSING OF
PERSONAL DATA INFORMATION DISCLOSURE**

FORM 9001 HQ 525

Your personal data are processed by HAVAS Ground Handling Co. in the capacity of data controller in accordance with the basic principles set forth in the Personal Data Protection Law No. 6698, for the purposes of taking requests and complaints, evaluating and finalizing them, taking order requests, composing the entries in the system and monitoring them and managing customer relations and if there is explicit consent given by you, performing data analysis studies, conducting the campaign, promotion, and advertising processes and activities relating to customer satisfaction and experience, in order to carry out personal marketing and promotion activities; and you can reach detailed information relating to purposes of processing your personal data, in the “HAVAS Ground Handling Co. Policy on Protection and Processing of Personal Data”, publicly shared at the web address of [www.havas.net].

Your personal data may be transferred in order to achieve specified purposes to our business partners in Turkey and abroad, our shareholders, mainly the Aéroports de Paris Group, our suppliers, legally authorized public authorities, and competent private persons.

Your personal data are collected in the electronic environment, via the communication center channel, through which you contact our Company, and based on the legal reasons of establishment and performance of a contract, legitimate interests, and if any, explicit consent.

We hereby notify that, as a data subject, you have the following rights according to article 11 of the Law:

- To learn whether your personal data are processed or not,
- If your personal data are processed, to request information in relation thereto,
- To learn the purpose of processing your personal data and whether they are used in compliance with the purpose,
- To know the third persons, to whom your personal data are transferred in Turkey and abroad,
- In case your personal data are processed incompletely or incorrectly, to request the correction thereof and to request that any operation carried out in this context is reported to the third persons, to whom your personal data is transferred,
- Despite being processed in compliance with the provisions of this Law and other relevant laws, to request that personal data shall be erased or destructed in the event that the reasons for the processing no longer exist and any operation carried out in this context is reported to the third persons, to whom your personal data is transferred,

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- To object to the occurrence of a result against you, if any, by analyzing the data processed solely through automated systems,
- To claim compensation if you sustain damage due to unlawful processing of your personal data.

You can send, to our Company, your applications relating to your rights set forth above, by filling in the "HAVAS Ground Handling Co. Data Owner Application Form" available at the address of [www.havas.net].

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